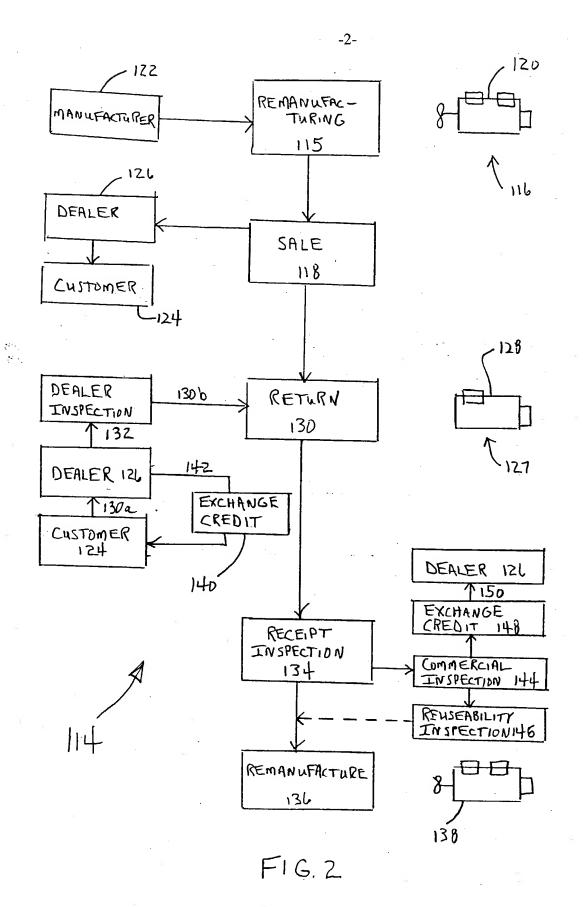


Applicant: Delma S. Hume et al. Docket Number: 02-337



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-3-

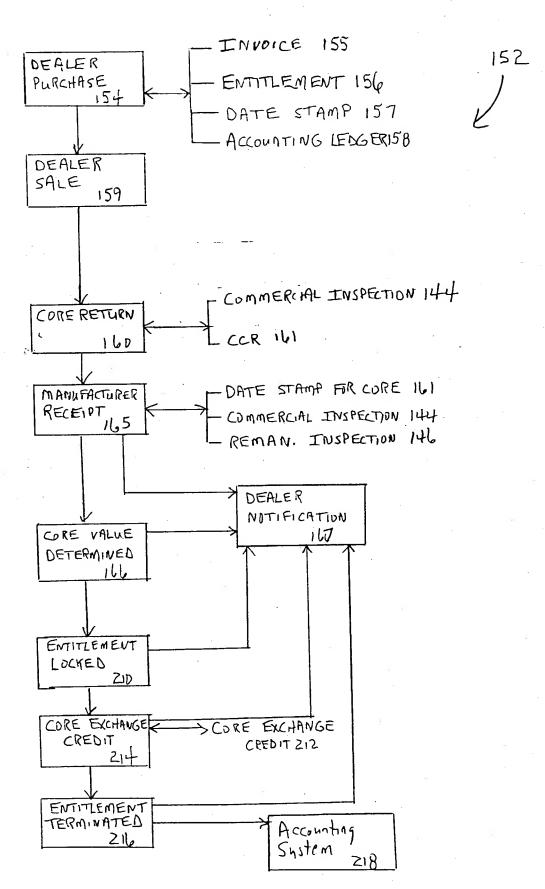


FIG.3

				tru-	37	728 /	Period End	Balance	63 \$135,485.94		•	<u>196</u>	Doc No.	M000492	M00.1367	D310-002	D310-005	M002981	M003281	D310-007	M004192	M004193	M005102	M005671	D312-024	D312-025	D312-027	M008018	M009032
	1766			7		728	Policy	Adjs	\$0.00 \$0.00		:	194 Attrition	Date	4/3/2003	4/4/2003			4/8/2003	4/8/2003		4/9/2003	4/9/2003	4/10/2003	4/11/2003				4/15/2003	4/16/2003
		mpany \mathcal{E}		Ć	22 6 1 14	7	Surplus	Returns	\$0.00	51		192	Trans Date	1/2/2002	1/3/2002	1/7/2002	1/7/2002	1/7/2002	1/7/2002	1/8/2002	1/8/2002	1/8/2002	1/9/2002	1/10/2002	1/11/2002	1/11/2002	1/11/2002	1/14/2002	1/15/2002
	₹**;	XYZ Company			1/15/2002	757		,	457	4		190	Bal	28	09	29	28	66	90	26	9	62	63	64	63	9	61	62	63
			tion:	i.			Aftri	tions	0 \$0.00		DIT TR	188	Qty		7	7	7	_	_	7	-	7	-	-	<u>-</u>	7	7	-	~
<u>بر</u>		Customer Name:	CAF Description:	Serial Number:	Sorted by: Date to:	350 PERIOD SUMMARY	Claims/ K	<i>-</i>	\$0.00		CUSTOMER ACTIVITY AUDIT TRAIL	186	Amount	\$1,870.00	\$3,740.00	-\$1,097.97	-\$1,870.00	\$1,870.00	\$1,870.00	-\$1,097.97	\$1,870.00	\$3,740.00	\$1,870.00	\$1,870.00	-\$1,031.98	-\$1,870.00	-\$1,870.00	\$1,870.00	\$1,870.00
		7	Υ.		ָם ת	AN PERIC		Insp. Var.	-6 \$8,837.92 -\$2,382.08		USTOMER A	184	Туре	<u>N</u>	<u>></u>	CCR	CCR	<u>></u>	> <u>N</u>	CCR	<u>></u>	<u>N</u>	<u>></u>	<u>></u>	CCR	CCR	CCR	<u>N</u>	<u>N</u>
	,176a				174	יב איב	<i>\</i>	Credits	-6 \$8,837.92			182	CAF	HA06	HA06	HA06	HA06	HA06	HA06	HA06	HA06	HA06	HA06	HA06	HA06	HA06	HA06	HA06	HA06
	_	310 1	HA07	ALL	USD 1/1/2002		In K	Process	0			8	Part No.	R367	R367	R367	R367	R367	R367	R367	R488	R367	R367	R367	R367	R367	R367	R367	R488
	ENTITLEMENT AUDIT)e;		4 2 Just	Purchase	Invoices	12 \$22,440.00			178	Customer	314	314	310	310	316	310	310	310	312	310	316	312	312	312	310	314
	ENTITLEM	Customer Code:	CAF Code:	Transaction Type:	Currency Code: Date from:	242	Period Beg.	Balance	57 \$106,590.00	1 - 160 / 16		35		168-1	168-2	168-3	168-4	168-5	168-6	168-7	168-8	168-8	168-10	168-11	168-12	168-13	168-14	168-15	168-16

, o.,

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•	

		Doc No.	D310-00W0	Doc No.	M40867 D310-00
any		Customer Sales Doc	÷	Customer Sales Doc	
XYZ Company	1/15/2002	Attrition		Attrition Date	9/28/2001 12/28/2002 1/7/2002
		Trans Date	1/7/2002 Juc.	Trans Date	9/28/2001
lame: ption: ber:	*	rail Qty	7	udit Trail Qty	- 7
Customer Name: CAF Description: Serial Number:	Date to: Sorted by:	Selected Audit Trail	-\$1,870.00	Details for Selected Audit Trail Type Amount Qty	\$1,870.00
0		Sel Type	CCR	Details fo	CCR
		CAF	HDA061	CAF	HA06 HA06
310 HA06	USD 1/1/2002	Customer Part No.	R367	Part No.	R367 R367
Customer Code: CAF Code: Transaction Type:	Currency Code: Date from:	Customer	310	Customer	208 ~> 310 168-3 ~> 310

ENTITLEMENT AUDIT

Title: METHOD FOR MANAGING RETURNS Applicant: Delma S. Hume et al.

Docket Number: 02-337

				-6-
227	Company Books Income Account	\$0.00	- <u>\$1,370.00</u> -\$1,370.00	<u>-\$1,870.00</u> -\$1,870.00
226	Company Books Liability Account	-\$1,870.00 \$1,870.00 \$0.00	-\$1,870.00 \$1,870.00 \$0.00	-\$1,870.00 <u>\$1,870.00</u> \$0.00
224	Dealer Books Dollar Amount	\$1,870.00 -\$1,870.00 \$0.00	\$1,870.00 -\$500.00 \$1,370.00	\$1,870.00 \$0.00 \$1,870.00
222	Activity	Entitlement Core returned	Entitlement Core returned	Entitlement Core returned
220	Activity		· ·	
		228A 229A 230A	228B 229B 230B	228C 229C 230C
		Fig. 6A	Fig. 6B	Fig. 6C

														-7	'- .												
	757	•						17.56	Period End	Balance		\$708.00			962		Doc No.	M147305	M147306	D310-151791	D310-151792	M820001	D312-101861	M998581	M16997	M147305	M147306
	×	`	V						Policy	Adjs	0	\$0.00			794	Attrition	Date	7/23/2001	7/23/2001			4/14/2002		K	\	797	
7 11.	XYZ Company				7/31/2001				Surplus	Returns	0	\$0.00	201-		792		Trans Date	1/25/2000	1/25/2000	1/28/2000	1/28/2000	10/16/2000	3/14/2001	7/16/2001	7/16/2001	7/23/2001	7/23/2001
													7	: <u>:</u>	790		Bal	9	_	9	ည	9	5	4	က	7	_
	Name:	puoli.	ber:				nary		Attri-	tions	4	-\$2,832.00	٠	Audit Tra	788		Qt	_	_	7	-	-	Υ.	Υ-	· •	'	7
	Customer Name:	CAL Desci	Serial Number:		Date to:	,	Period Summary		Claims/	Neg.	0	\$0.00		Customer Activity Audit Trail	786		Amount	\$708.00	\$708.00	-\$708.00	-\$708.00	\$708.00	-\$708.00	-\$708.00	-\$708.00	-\$708.00	-\$708.00
							<u>a</u> .		Insp.	Var.		\$0.00		Custom	784		Type	<u>N</u>	<u>N</u>	CCR	CCR	<u>≥</u>	CCR	ATT	ATT	ATT	ATT
										Credits	ကု	-\$2,124.00			782		CAF	RA073	RA073	RA073	RA073	RA073	RA073	RA073	RA073	. RA073	RA073
JDIT	D310)	ALL	OSD	1/1/2000				Ę	Process	0				780		Part No.	R134	R134	R134	R134	R134	R134	R134	R134	R134	R134
ENTITLEMENT AUDIT	Code:	.:	on Iype:	Code:					Purchase	Invoices	ო	\$2,124.00			778		Customer	310	310	310	310	310	310	310	310	310	310
ENTITLE	Customer Code:		Iransaction Type:	Currency Code:	Date from:		. *	Period	Beg.	Balance	-	\$3,540.00	1 - 10 / 10					768-1	768-2	768-3	768-4	768-5	9-892	7-897	768-8	768-9	768-10

							•				-8-					
			-						Doc No.	M147305				Doc No.	M147305	M147305
	any							Customer	Sales Doc		. •		Customer	Sales Doc		
	XYZ Company				7/31/2001	•		Attrition	Date	7/23/2001	÷ .		Attrition	Date	1/25/2000 7/23/2001	
			7	30	7	7		Trans	Date	7/23/2001 7/23/2001		wo	Trans	Date	1/25/2000	7/23/2001
	ame:	otion:	er:				rail		Qty	\		t Trail R	-	Qty	~	7
	Customer Name:	CAF Description:	Serial Number:		Date to:		Selected Audit Trail		Amount	-\$708.00		Details for Selected Audit Trail Row		Amount	\$708.00	-\$708.00
							Sele		Type	ATT		etails for S		Type	<u> </u>	ATT
									CAF	RA07		ă		CAF	RA07	RA07
JDIT	310	RA07	ALL	OSD	1/1/2000				Part No.	OR1349				Part No.	OR1349	OR1349
ENTITLEMENT AUDIT									Customer	310				Customer	310	310
ENTITLE	Customer Code:	CAF Code:	Transaction Type:	Currency Code:	Date from:					•	1-2/2				768-1	768-9

FIG8

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XYZ Company	1/15/2002	RAIL	Attrition Date	<u>992</u> <u>994a</u> <u>994b</u>	Bal Trans Dte Time Value Doc. No.	58 1/2/2002 11/3/2002 4/3/2003 M000492	60 1/3/2002 11/4/2002 4/4/2003 M001367	59 1/7/2002 D310-002	58 1/7/2002 D310-005	59 1/7/2002 11/8/2002 4/8/2003 M002981	60 1/7/2002 11/8/2002 4/8/2003 M003281	59 1/8/2002 D310-007	60 1/8/2002 11/9/2002 4/9/2003 M004192	62 1/8/2002 11/9/2002 4/9/2003 M004193
Customer Name: CAF Description: Serial Number:	Sorted by: Date to:	CUSTOMER ACTIVITY AUDIT TRAIL	t i	086	Attrition Qty	•	2	-\$878.38 -1	7	_	~	-\$1,097.97		2
		SUSTOMER A	Amount	986a	Inspection	\$1,870.00	\$3,740.00	-\$1,097.97	-\$1,870.00	\$1,870.00	\$1,870.00	-\$1,870.00 -\$1,097.97	\$1,870.00	\$3,740.00
					Type	<u>></u>	<u>N</u>	CCR	CCR	<u>N</u>	<u>></u>	CCR	<u>></u>	<u>></u>
310 HA07 ALL	USD 1/1/2002				CAF	HA06	HA06	HA06	HA06	HA06	HA06	HA06	HA06	HA06
: :e	1.				Part No.	R367	R367	R367	R367	R367	R367	R367	R488	R367
Custom r Code: CAF Code: Transaction Type:	Currency Code: Date from:				•	168-1	168-2	168-3	168-4	168-5	168-6	168-7	168-8	168-9

ENTITLEMENT AUDIT

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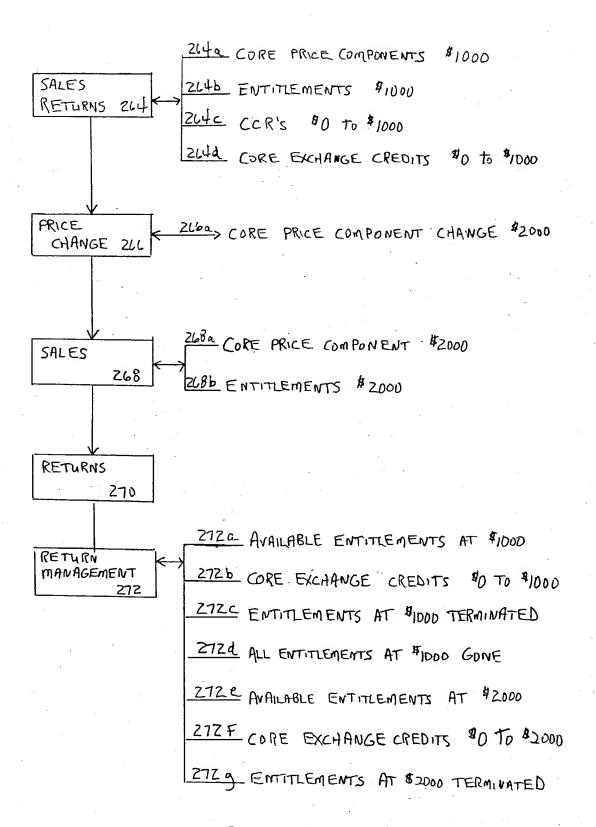


FIG. 10

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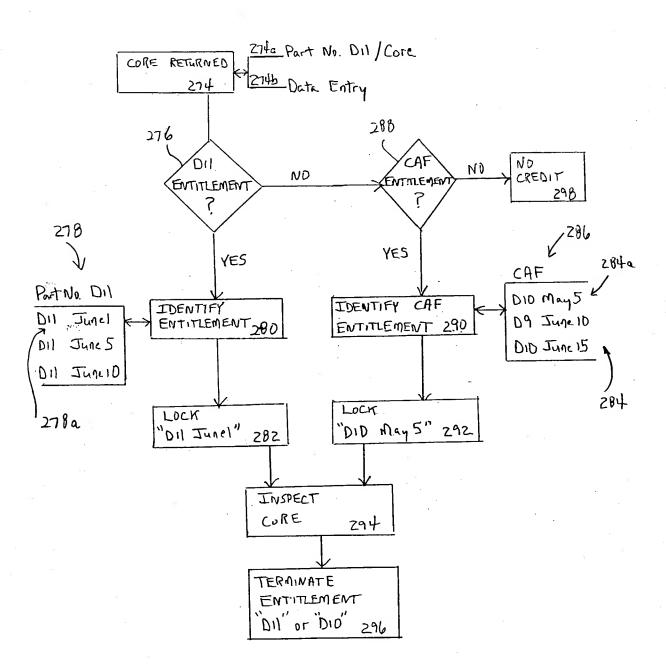


Fig. 11

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